



November 7, 2022

Dear Enhanced Hearing Patient,

Thank you for trusting Enhanced Hearing with your hearing healthcare. It has been our pleasure and privilege to work with you. At the first of the year, I am moving my clinical ENT practice to UT Southwestern in Frisco. Our last day of seeing ENT patients and hearing aid patients is December 9, 2022. I am pleased to announce that effective December 10, 2022, Enhanced Hearing Professionals will become Total Hearing Care. I was committed to finding the right home for my hearing aid patients, one that provided the same care, courtesy, and convenient service that you have come to expect. I found them and will be using them for my own hearing aid needs. Total Hearing Care, under the direction of Jill Copley, AuD, and her team of audiologists, has built a reputable organization with multiple locations throughout Dallas and Plano while providing individual care to meet your hearing instrument needs. They work with hearing aids from several different manufacturers, including Oticon, Phonak, Widex, Signia, and Resound. Their newest location is closest to my present office in the Lakeside on Preston shopping center:

**Total Hearing Care: 5809 Preston Road, Ste #587, Plano, Texas 75093**  
**Phone: 214-729-9949 or the Enhanced Hearing number: 972-596-3973**  
**Website: [www.totalhearingcare.com](http://www.totalhearingcare.com)**

Should you need a copy of your medical records related to Enhanced Hearing services received prior to December 10, 2022, please email [hearing@drpeskind.com](mailto:hearing@drpeskind.com) and our staff would be happy to assist you.

If your hearing instruments are under manufacturer's warranty, Dr. Copley has agreed to provide complimentary services until your warranty expires, just as she would patients who bought their aids at Total Hearing Care. If your devices are out of warranty, please note that their service fees are reasonable. Total Hearing Care and their audiology team is committed to providing the best care possible for your individual needs.

**A message from Total Hearing Care owner, Dr. Jill Copley:**

I am happy to welcome Enhanced Hearing patients to the Total Hearing Care family. I am a small business owner and an audiologist with over 25 years of experience. My team of seven audiologists has over 140 years of combined experience in accurately diagnosing hearing loss and determining which type of hearing instruments will provide you with the highest quality sound experience. When it comes to something as essential as your hearing, I firmly believe that one size does not fit all. Every member of our staff is dedicated to helping every client achieve the highest possible improvement in hearing. Stop by the most convenient location and receive a free hearing aid cleaning and check. We look forward to meeting you!

We wish you the best hearing healthcare.

Sincerely,

Steven Peskind, MD

Jill Copley, AuD  
Owner Total Hearing Care